

Performance Highlights

At a Glance

eMPF Platform Company Limited (eMPF Company) is a wholly-owned subsidiary of the Mandatory Provident Fund Schemes Authority (MPFA) tasked with designing, building and operating the eMPF™ Platform (eMPF) as a not-for-profit public utility. eMPF aims to centralize the Mandatory Provident Fund (MPF) scheme administration, reshape the ecosystem, and re-engineer the processes and operations through innovative solutions.

Following eMPF's commencement of operation in June 2024, all 24 schemes from 12 MPF trustees, covering over 280 000 active employers¹ and more than 4 960 000 scheme members², had onboarded eMPF successfully by end April 2026.

By end April 2026, more than 11.8 million transactions were processed through eMPF since inception, including processing contributions, changing investment mandates and transferring MPF benefits, etc. Amongst these transactions, 78% of the instructions were made electronically by employers and scheme members.

Information below as at 30 April 2026:



**Number of Schemes
Onboarded eMPF**

**All 24
schemes
(all 12 trustees)**



**Number of eMPF
Mobile App Downloads**

2 508 000



**Number of eMPF
Registrations**

2 100 000

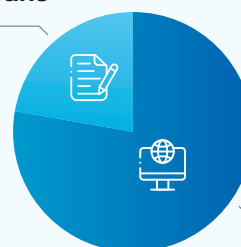
Breakdown by user type

- Employers 210 000
- Scheme members 1 890 000



**Instruction Submission
Means***

**Paper means
22%**



**Digital means
78%**

*Note: Included instructions given by scheme members and employers on enrolment, contribution, change of investment mandate, transfer of MPF, withdrawal of MPF, data change, cessation of employment, etc.

- 1 For onboarded schemes other than MPF Industry Schemes (IS), active employers are employers of the onboarded schemes with enrolled employee(s) for whom the employers need to make contributions. For IS, due to their unique nature, active employers are employers who had made contributions in the past 12 calendar months.
- 2 Scheme members refer to holders of contribution accounts (both employees and self-employed persons), personal accounts, tax-deductible voluntary contribution accounts and special voluntary contribution accounts. A scheme member who has accounts in more than one onboarded scheme (e.g. contribution account and personal account) is counted once only.